

# EAT LOVE LIVE

## NDIS FEE SCHEDULE (June 2024 – May 2025)

Eat Love Live is committed to providing compassionate, individual, evidence informed and effective support for all our clients. All Eat Love Live clinicians have additional training in supporting people with eating disorders and are [Credentialed Eating Disorder Clinicians](#) (CEDC).

The Eat Love Live team are supported by clinical leaders with over 20 years' experience in the provision of eating disorder support and are committed to ongoing training and regular supervision to ensure they are providing safe and effective support for all clients.

The initial assessment is an important part of engagement in the healing process. [You can read more about what to expect here](#). After an initial assessment with a clinician, they will then spend considerable further time formulating a support plan, connecting with treatment teams and completing the relevant documents and communication. This is reflected in the higher cost of initial assessments.

### Fees

Eat Love Live charge for services provided in line with our scheduled fees which reflect that you are accessing a specialist, private service. Eat Love Live is not a registered NDIS provider.

NDIS standards are that a dietitian and physiotherapist charge \$193.99 per one hour block. This is below our scheduled fee. As of June 1st 2024, NDIS clients will incur (and must agree to cover) an out of pocket fee (OOP) to meet Eat Love Live's standard fees as a private practice.

*Please note, the fee structure below will not be applied to current NDIS participants (those with signed NDIS Service Agreements prior to June 1<sup>st</sup> 2024) until their current NDIS plan is due for renewal.*

**Our fees from 1st June 2024 will be as follows, remaining stable/not being reviewed before May 2025:**

#### Face to Face & Telehealth Consultations

Appointment type	Appointment fee	NDIS to cover	Out of pocket fee (OOP) / cost incurred by client
Initial assessment (60 mins)	\$240	\$193.99	\$46
Standard review (60 mins)	\$225	\$193.99	\$31
* Short review (30 mins)	\$125	\$96.99	\$28
Late cancellation/failure to attend – Standard review (60 mins)	\$225	\$193.99	\$31
Late cancellation/failure to attend – * Short review (30 mins)	\$125	\$96.99	\$28
Report writing, advocacy letters & extra administration to support client care (per hour or pro rata)	\$193.99	\$193.99	-

*Eat Love Live are only allowed to charge NDIS participants based on \$193.99 per hour (or pro rata). The full amount of a short review is therefore charged pro rata and is unable to be paid in full by NDIS.*

# EAT LOVE LIVE

## Eligibility

As an out of pocket fee (OOP) applies to all sessions with our clinicians to bridge the gap between the NDIS schedule rate for appointments and our private practice fee schedule, Eat Love Live will only be able to work with Self-Managed NDIS clients entering into NDIS Service Agreements from June 1<sup>st</sup> 2024 onwards.

The NDIS does not allow for Plan Managed participants to pay an out of pocket fee (OOP) for services. While Self-Managed NDIS participants can use registered or unregistered NDIS providers (and are not subject to NDIS price limits), the NDIS states that those who are Plan Managed have a price limit of \$193.99 per one hour block with a dietitian and physiotherapist.

We appreciate that many clients are drawn to our service because of the calibre of our clinicians, their specialist areas of expertise and our unique practice values. If you are Plan Managed NDIS participant and we are unable to support you through our service, please reach out to our reception team on (03) 9087 8379 for recommendations of like-minded clinicians and practices we can refer you to.

Please note, both the new fee structure and eligibility model will not be applied to current NDIS participants (those with signed NDIS Service Agreements prior to June 1<sup>st</sup> 2024) until their current NDIS plan is due for renewal.

## Invoicing

Invoices for appointments will feature two billable items: the cost of the appointment billable to NDIS, and the out of pocket cost for the appointment incurred by the client.

### Self-Managed NDIS clients:

Self-managed NDIS clients are to settle the full invoice as per Eat Love Live's scheduled fees – on the day of the appointment. The paid invoice will then be supplied via email for the client to claim independently.

## Session structure

Eat Love Live sessions include -

### Client Facing time:

This is a minimum for 3/4 of the allocated time and includes the time that the clinician and client are interacting.

### Non-client facing time:

This is a maximum of 1/4 of the allocated time and is the time that the clinician spends focusing on the clients and their support that is not with the client present. This includes time to prepare for the session, time to review and reflect post session and document important information. Time connecting and advocating with the multidisciplinary care team to ensure consistent, evidence-based support and optimum outcomes for the client.

## Session duration

Please consider when booking reviews the time you will need to address all the items on your agenda. We recommend reviews are booked as the 'Standard review' (60-minute session time in the calendar), especially during the assessment period and when starting to work with a clinician. The clinician will discuss with you when it is appropriate clinically to book shortened reviews. If a 'Standard review' is booked and all of the time is not needed; such as the consultation and non-client facing time is completed within a short review period - the lower fee will be charged.

# EAT LOVE LIVE

## Extended session duration

If clients require longer than a 'Standard review' (60-minute session) to support their needs, double appointments are available. These will be booked as 2 x 'Standard review' sessions in the clinician's calendars (120 minutes) and will have a minimum 3/4 client facing time (90 minutes client interaction, 30 minutes of standard administration/supporting client care).

Please note our late cancellation/failure to attend policy will be charged for the time booked in the clinician's calendar, 120 minutes.

Appointment type – For NDIS clients whose NDIS Service Agreements pre-date 01/06/24	Appointment fee	NDIS to cover – scheduled appointment fee	NDIS to cover - 25 minutes non-client facing time / administration
Double review (120 mins)	\$424.65	\$387.98	\$36.67
Appointment type – For NDIS clients with NDIS Service Agreements from 01/06/24 onwards	Appointment fee	NDIS to cover	Out of pocket fee/ cost incurred by client
Double review (120 mins)	\$450	\$387.98	\$62.02

## NDIS report writing & advocacy letters

Comprehensive reports and advocacy require more time than allocated within client sessions for administration, and will be charged separately: per hour or pro rata, at \$193.99. Your clinician will discuss with you how much time they anticipate they will need to complete your assessments and reports. Please note NDIS reports typically require 2-3 clinical hours to create.